

2016-02-11 Enterprise Systems

| Vendor | Product | Purpose | Description of Data | Custodian | Data Collection | Data Updates |
|--------------------|---------------------------|---|---|---------------------------------|------------------------|---------------------|
| Tyler Technologies | Munis | GL | revenue and expenditure information | Admin Services | daily | daily |
| Tyler Technologies | Munis | Budget | City budget | Admin Services | daily | daily |
| Tyler Technologies | Munis | Purchasing | purchase orders | Admin Services | daily | daily |
| Tyler Technologies | Munis | Accounts Payable | Invoices, vendor information, vendor payments | Admin Services | daily | daily |
| Tyler Technologies | Munis | Cash Management | payment transactions, bank reconciliation | Admin Services | daily | daily |
| Tyler Technologies | Munis | Inventory Management | inventory stock and cost | Admin Services | daily | daily |
| Tyler Technologies | Munis | Utility Billing | water consumption, resident and business | Admin Services | daily | daily |
| Tyler Technologies | Munis | Business License | owner and license info for Lakewood Businesses | Admin Services | daily | daily |
| Tyler Technologies | Munis | HR/Payroll | employee information | Admin Services & HR | daily | daily |
| Active Networks | Class | Recreation class registration and facilities reservations | participant contact information and class registration history | Recreation & Community Services | daily | daily |
| ESRI | Arc Info | GIS | geographic data | Community Development | daily | daily |
| L.A. County | Building Permits | Building Permits | building permits, inspection data, address and owner info | Community Development | daily | daily |
| OPRA | OPRA | Work Order Tracking | internal work orders for city facilities | Public Works | daily | daily |
| Laserfiche | Laserfiche | Document Management | public documents, municipal code | City Clerk | daily | daily |
| XC2 Software, LLC | XC2 | Water backflow prevention testing and tracking | Test results of all backflow devices used some non-residential water customers. | Water | annually | annually |
| Granicus | RV Parking Permit | Online parking permit system for RVs and trailers | Address, license plate, RV/trailer info | Administration | Daily | Daily |
| Granicus | Content Management System | City's main website | General City Information | Administration | Daily | Daily |
| Richard Rapp | Lakewood Connect | Intake resident service requests via mobile app | Name, address, email address, issue, photograph, geo-location | Administration | Daily | Daily |
| Microsoft | Access | Contact information database | Name, address, email address, phone number | Administration | Varies | Daily |
| SurveyMonkey | WuFoo | Online form builder and shopping cart | Name, email address, billing address, phone number, credit card info | Administration | Daily | Daily |
| Microsoft | Exchange | Email | City email | Admin Services | daily | daily |
| Granicus | Civica Assist | Resident complaint resolution | residential information, complaint history | Administration | daily | daily |
| Cardinal Tracking | Ticketrack | parking citations processing | vehicle licenses, owner information, parking citation history | Admin Services | daily | daily |
| Granicus | Civica Assist | Building and zoning enforcement | code violations, resident info | Community Development | daily | daily |
| Neogov | Neogov | job application processing | job applicant information | Administration (HR) | daily | daily |